# MICHIGAN DEPARTMENT OF HEALTH AND HUMAN SERVICES
## REQUIREMENTS FOR REPORTING ABUSE AND NEGLECT

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| To the OFFICE of RECIPIENT RIGHTS (ORR) at your Hospital or Community Mental Health Services Program (CMHSP) | Sexual, Physical, Emotional or Verbal Abuse, Neglect, Serious Injury, Death, Retaliation or Harassment | All employees, contract employees, or volunteers of Michigan Department of Health and Human Services, Community Health Services Programs, Licensed Private Psychiatric Hospitals | You must report if you:  
  Suspect a recipient has been abused or neglected or any allegations of abuse or neglect made by a recipient. | A verbal report must be made immediately. A written report on an incident report form must be made before the end of your shift. | To your immediate supervisor and to the Recipient Rights Office at your agency or hospital | Not necessarily. Reporting should comply with the policies and procedures set up by each agency. | Disciplinary action may be taken and you may be held liable. | Each of these laws requires that the designated agency be contacted, if an allegation is suspected to have occurred, which falls under its specific jurisdiction. There are several references in each law indicating that reporting to one agency does not absolve the reporting person from the responsibility of having to report to other agencies, as statutorily required. | The Bureau of Community and Health Systems (LARA) is responsible for investigating abuse and neglect in Nursing Homes, Hospitals and Home Health Care. Call the NURSING HOME ABUSE HOTLINE 1-800-882-6006  
The Michigan Attorney General’s Office has an Abuse Investigation Unit which may also investigate abuse in Nursing Homes. Call the ATTORNEY GENERAL HEALTH CARE FRAUD HOTLINE 1-800-24-ABUSE/ 1-800-242-2873  
The LARA Adult Foster Care (AFC) Division is responsible for investigating abuse or neglect in a licensed foster care home. Call The Bureau of Community and Health Systems COMPLAINT INTAKE UNIT 1-866-856-0126 |

**Section 723, Public Act 258 of 1974 as amended**  
(Mental Health Code-Recipient Abuse)  
(Child Protection Law)  
(Adult Protective Services Law)  
(Mental Health Code-Criminal Abuse)