Medical Information

CDC/Scott Housley

If you think you may have been exposed to or infected with COVID-19, discuss those concerns with your healthcare provider. If you believe you have been exposed on the job, report the incident to your supervisor or occupational health clinic, as well.

What is a Coronavirus?
Coronaviruses are a family of viruses that can cause respiratory illness in people. Coronaviruses circulate among animals, including camels, cattle, cats, and bats.

How is the Novel Coronavirus, COVID-19 Different from Other Coronaviruses?
Just like there are different types of related viruses that cause smallpox, chickenpox, and monkeypox, different coronaviruses cause different diseases in people. The Severe Acute Respiratory Syndrome (SARS) coronavirus causes SARS and the Middle East Respiratory Syndrome (MERS) coronavirus causes MERS. The novel coronavirus, COVID-19 is one of seven types of known human coronaviruses. COVID-19, like the MERS and SARS coronaviruses, likely evolved from a virus previously found in animals. The remaining known coronaviruses cause a significant percentage of colds in adults and children, and these are not a serious threat for otherwise healthy adults.

What are the Signs and Symptoms of COVID-19 infection?
Patients with confirmed COVID-19 infection have reportedly had mild to severe respiratory illness with symptoms such as fever, cough, and shortness of breath.

What Should I Do if I Think I Have Been Exposed to or Infected with COVID-19?
Alert your healthcare provider immediately if you think you may be infected with COVID-19, including if you have been exposed to someone with the virus and have signs/symptoms of infection. If you are experiencing symptoms, you should tell your healthcare provider about any recent travel to areas where COVID-19 is spreading.

If you believe you have been exposed on the job, alert your supervisor or occupational health clinic immediately.

How is COVID-19 Diagnosed?
Your healthcare provider can determine if your signs and symptoms are explained by other causes, or if there is reason to suspect you may have COVID-19. If laboratory testing is appropriate, your healthcare provider will work with health officials in your state, who in turn will work with CDC, to collect and test any clinical specimens for diagnosis.

How is COVID-19 Treated?
No vaccine or specific treatment for COVID-19 infection is available. Hospitals can provide supportive care for infected people.

Wilson & Wynn’s Response Plan for COVID-19 (Corona Virus)

How is Wilson & Wynn managing our Office Environment?
Wilson & Wynn (WWI) has provided hand sanitizer, disinfectant wipes, and tissues in every staff office, bathroom and common area to reduce the spread of the virus. All surfaces (doorknobs, tables, etc.) are disinfected several times per day when clients/staff are present. We have also contacted our cleaning crew to request more in-depth cleaning weekly to reduce risks to staff and clients. Wilson & Wynn has posted signs at all entry doors to our office and on our social media page to ask sick individuals not to come to our office at all. There are signs in common areas and bathrooms encouraging individuals to wash their hands as well as other techniques for reducing transmission of the virus.
How will Wilson & Wynn use social distancing to help reduce the spread of the virus?

Social distancing means we can reduce the transmission of the disease by not having physical contact (handshaking, side hugs, etc.). Wilson & Wynn (WWI) staff have been directed to use other forms of greeting and to keep up to a three-foot distance from others in the office and when meeting in community settings. Greetings will include non-touch forms of greeting (air high-five, bow/courtesy 😊, Vulcan sign, etc.).

How are Wilson & Wynn staff who travel to community sites (family homes, group homes, etc.) addressing this outbreak?

Staff at Wilson & Wynn are monitoring the situation and should exposure occur or the severity of illness in Kent County increase, Wilson & Wynn staff will use remote devices (phone, email, teleconferencing, Skype), to manage behavioral crisis and work remotely in lieu of travel to community sites so as not to perpetuate disease.

Will Wilson & Wynn close the counseling office?

At this time due to the limited exposure (small number of individuals gathering), Wilson & Wynn will remain open for counseling. However, if the virus becomes prevalent in Kent County or government health officials encourage broader closures, Wilson & Wynn will heed their advice and close the counseling office. This information will be updated on the Wilson & Wynn Facebook page and our company wide phone greeting. Emails and other communication will also be sent to agencies.

What will happen if an individual exposed to the virus comes to Wilson & Wynn?

Wilson & Wynn will contact individuals who have been to the office and self-quarantine (canceling meetings, counseling, psychological evaluations, etc.) and have staff work from home as indicated by the CDC and local health department. Our cleaning agency would be contacted and asked to do a deep cleaning. No staff will return to the office environment until the quarantine is lifted.

What if a staff member of Wilson & Wynn shows signs of infection or is diagnosed with COVID-19?

Wilson & Wynn will immediately quarantine the staff and building. Ask the staff to alert their healthcare provider immediately including if they have been exposed to someone with the virus and have signs/symptoms of infection. All clients of Wilson & Wynn will be notified via social media, emails to providers and/or phone calls. Wilson & Wynn will be closed until quarantine recommendations are observed and additional cleaning of the building has occurred.

How will Wilson & Wynn notify clients and their families/staff of changes?

Wilson & Wynn will update social media sites as new information is available, leave it on company voicemail systems and will notify individual clients by phone if services are cancelled and when services resume.