



Notice of Non-Discrimination

Network180 complies with applicable Federal and State civil rights laws and does not discriminate, exclude people, or treat them differently based on race, color, national origin, age, disability, gender, sexual orientation, veteran status, genetic information or any other legally protected characteristic.

Network180 provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats)

Network180 also provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

Network180 will provide other reasonable accommodations as necessary to allow persons to access its services. If you have a disability and you believe you need an accommodation to access Network180 services, contact Customer Services at (866) 411-0690 or customerservices@network180.org.

If you believe that Network180 has failed to provide a necessary reasonable accommodation, has denied you these services, or has discriminated against you in another way based on race, color, national origin, age, disability, gender, sexual orientation, veteran status, genetic information or any other legally protected characteristic, you can file a grievance with our office. Send your grievance to:

Stacey O'Toole, 504/ADA Coordinator
3310 Eagle Park Dr NE, Ste 100
Grand Rapids, MI 49525
(616) 336-3765 (TDD dial 711)

If you need assistance completing your grievance please contact us.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Ave SW

Room 509F, HHH Building

Washington, DC 20201

(800) 368-1019, (800) 537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.